Parks Online Resources for Teachers and Students (PORTS) Interpretation Training

September 15-18, 2015

Training Syllabus



William Penn Mott Jr. Training Center



Memorandum

Date: August 12, 2015

To: Supervisor

From: Ann D. Slaughter, Acting Department Training Officer

Training Section
California State Parks

Subject: Employee Attendance at Formal Training

Parks Online Resources for Teachers and Students (PORTS) Interpretation Training

Group 6

An employee from your office will soon be attending the formal training program described in the attached. Please insure that the employee is fully prepared to attend the session and that the groundwork is laid for the employee's implementation of the training upon returning to work. You can assist with capturing the full value of the training by taking the following steps:

Prior to Training

- 1. Make sure that **specific** employee needs are identified and, if necessary, called immediately to the attention of the Training Coordinator.
- 2. Review with the employee the reason for the employee's attendance.
- 3. Review objectives and agenda with the employee.
- 4. Discuss objectives and performance expected after the training.

Immediately Following Attendance

- 1. Discuss what was learned and intended uses of the training.
- 2. Review the employee's assessment of the training program for its impact at the workplace.
- 3. Support the employee's use of the training at the work place.

Three Months Following Training

 Supervisor evaluates the effectiveness of the training on the employee's job performance and login to the ETMS to complete the Training Effectiveness Assessment form.

Thank you for your assistance in seeing that the full benefit of training is realized.

Attachment

cc: Participant

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Mission Statement Training Section

The mission of the Training Section is to improve organizational and individual performance and productivity through consulting, collaboration, training, and development.

TRAINING SECTION STAFF

| Ann D. Slaughter | Acting Department Training Officer |
|------------------|------------------------------------|
| Kenney Glaspie | Training Specialist |
| Jack Futoran | LG and EMS Coordinator |
| Sara M. Skinner | Training Specialist |
| Karyn Lombard | Training Specialist |
| Dave Galanti | Training Specialist |
| Matt Cardinet | Cadet Training Officer |
| Travis Gee | Cadet Training Officer |
| Pamela Yaeger | Assistant Program Coordinator |
| Edith Alhambra | Assistant Program Coordinator |
| Lisa Anthony | Assistant Program Coordinator |

THE MISSION

of the California State Parks is to provide for the health, inspiration, and education of the people of California by helping to preserve the state's extraordinary biological diversity, protecting its most valued natural and cultural resources, and creating opportunities for high quality outdoor recreation.



FORMAL TRAINING GUIDELINES

Welcome to formal training, an essential component in your career development.

Since 1969, our Department has been providing a continuously changing number of diverse training programs at its main training facility, the William Penn Mott Jr. Training Center, and other locations including Marconi Conference Center. The Department strives to enhance your learning and job performance with formal training of the highest quality.

Our Department's dedication to training is only one aspect of its commitment to you and to the public. This commitment is costly and represents an important investment in you and your career. You and the Department realize a return on that investment by your positive participation in formal training itself and post training follow-through.

The program you will be participating in is described in this training syllabus, which outlines what you can expect from this training and what is expected of you. This syllabus details what you should do before you leave for training; what to do when you arrive; what you will be doing while in training; and, importantly, what you should be able to do when you return to your work site. Specifically:

- SYLLABUS: The syllabus is now accessible on the Employee Training Management System (ETMS). Your copy of this syllabus is an important part of your training experience and should be brought with you to training. Read it before you arrive and review it following the program along with material you received at training.
- PRE-TRAINING ASSIGNMENTS: Your completion of pre-training assignments is
 essential to the success of your training. You are responsible for all reading
 assignments in preparation for classroom sessions. Time will be provided during
 working hours to accomplish any assignments which involve either individual or
 group efforts and resources.

3. TRAVEL: Arrange your travel to and from the training site through your District or Office. (No reimbursement for travel expense – including per diem costs – will be approved for travel not specifically authorized in advance by the District Superintendent). Individuals may claim reimbursement for incidental expenses incurred as outlined in DAM 0410.6. The Mott Training Center does not have the capability to provide transportation to/from Monterey Airport.

The cost of your travel (airfare, mileage, rental car, etc.) is paid by your District or Office **to** and **from** the location of training.

4. HOUSING: Housing will be assigned to you at Sea Breeze Inn on a shared-room basis and will be available from 3:00 p.m. on the date of arrival to 11:00 a.m. on the date of departure. The Department provides your room and board expenses at Sea Breeze Inn only. No per diem allowance will be authorized for living off-grounds. This does not preclude living off-grounds at your own expense. Advise the Training Specialist no later than one week before your scheduled arrival if you plan to live off-grounds. No animals are permitted in housing. In the event of an emergency, staff must know your room assignment, therefore, you may not switch rooms without staff approval. Overnight guests are not allowed. Quiet hour is 10:00 p.m.

Note: You may be assigned a room at a motel while attending training. If so you may be asked to present a valid credit or debit card while checking in to your room. Many motels require a credit card to cover charges incurred such as telephone calls, damages to rooms and/or furnishings, fees to clean rooms that have been smoked in that are not designated as smoking rooms, etc. Be prepared to handle this appropriately.

5. ENROLLMENT OR HOUSING CANCELLATION POLICY: To cancel participation in a course, the participant must have their District Superintendent or Section/Office Manager send an email to the Training Specialist assigned to the course requesting to remove the participant. If you do not need lodging or must change or cancel your reservation for lodging, you must contact the Mott Training Center or Training Specialist assigned to the course at least 2 weeks prior to your date of arrival. Lodging, registration, and associated fees will be charged to the employee's District or Section/Office if a training cancellation is received with less than two weeks' notice.

The Mott Training Center is committed to ensuring that the reservation that has been made for you is accurate and needed.

6. OFF-GROUNDS ACCOMMODATIONS: When authorized to stay off-grounds by the Department Training Officer, the Mott Training Center will absorb the cost of your room and meals at the current DPR Asilomar rate. If you stay off grounds and have meals on grounds, the Mott Training Center will authorize only what the Department pays Asilomar for lodging.

- 7. MEALS: Meals will be provided, semi-cafeteria style, from dinner on the date of arrival through lunch on the date of departure. Meals will be served at 7:15 a.m. for breakfast, 12:00 noon for lunch, and 6:00 p.m. for dinner. Hot or box lunches may be provided on some days. If you require a special diet, contact the Training Specialist Sara M. Skinner to request the Asilomar Dietary Restriction form no later than two weeks prior to the course start date. The Training Specialist will forward the form to the appropriate Asilomar Conference Grounds staff.
 - In order to assist participants with limited mobility, Asilomar provides a shuttle to and from the dining hall. Contact either Asilomar staff upon check in, or Mott Training Center staff upon your arrival, for instructions on arranging a transport.
- 8. CLOTHING: Field uniforms as found in "Description of Required Field Uniforms", DOM Chapter 2300, Uniform Handbooks, not including optional items, will be worn daily by all uniformed employees during formal training sessions <u>unless</u> <u>otherwise specified in the Program Attendance Checklist</u>. Non-uniformed employees shall wear apparel normally worn on the job. Appropriate attire includes apparel suitable for professional office dress. It does not include such items as shorts, t-shirts, tank tops, or sandals.
 - Because we are on the conference grounds with many other groups, and the image we project as State Park employees is important not only during working hours but off duty hours as well, your informal sportswear should be appropriate.
- 9. ALCOHOLIC BEVERAGES: Participants shall not possess or consume alcoholic beverages in common areas (living room) while on the Asilomar Conference Grounds unless provided and hosted by Concessionaire ARAMARK.
- 10. SMOKING: Smoking is not permitted in the Mott Training Center or in any lodge or guest room on the Asilomar Conference Grounds.
- 11. TRAINING CENTER: The Mott Training Center is located on Asilomar Conference Grounds, part of Asilomar State Beach. The Conference Grounds are operated for our Department by a concessionaire, and all lodging and food services are provided to us by employees of the concessionaire. Constant efforts are made to maintain a sound, harmonious working relationship between the Department and concessionaire. None of us can expect preferential treatment for any reason and, as a departmental employee, you will be expected to join in our continuing effort toward an effective relationship with each Asilomar concession staff member. On occasion, non-departmental groups may be staying in the same lodges. It is imperative that you represent the Department well on and off duty.
- 12. REGISTRATION: When you arrive at Asilomar Conference Grounds, proceed directly to the front desk at the Asilomar Administration Building for your dining room tickets. If you require vegetarian meals, notify the front desk representative and your meal ticket will be marked accordingly.

- 13. COURSE LEADERS: The formal training you will attend is developed and, for the most part, conducted by experienced State Park employees in field and staff positions. Some courses will be conducted by qualified instructors from other agencies and educational institutions. Your course leaders have proven their ability and knowledge in their profession, and provide a level of expertise difficult to match.
- 14. TRAINING SECTION STAFF: Sara M. Skinner is your Training Specialist and has been assigned the responsibility for your training group. That staff member usually serves as a Course Leader as well as a Coordinator. During the program, you may be asked to assist Training Section Staff in the logistics of your training program (organizing field trip transportation, supervising classroom breaks, etc.). Training Section Staff will do all within their power to make your training experience pleasant and meaningful.
- 15. TRAINING MATERIALS: May be made available to you at both your unit and the Mott Training Center. Handout materials issued at your unit should be brought to training for possible use. A conference binder or notebook will be issued to you at the training session for note taking and convenience in handling materials. Copies of DAM and DOM will be available to you for self-study. Bring your own pens and pencils.
- 16. ATTENDANCE: Regular attendance is a critical course requirement and your participation is important to the success of this training. An absence of more than 10% of the course hours constitutes grounds for dropping a participant from the course. The Department Training Officer may modify this requirement based upon participant knowledge level and/or the portion of the course missed. All absences, except those of an emergency nature, must be approved in advance by the Training Specialist.
- 17. VEHICLES: All vehicles should be parked in the lots adjacent to the Mott Training Center. Any questions regarding use of a State vehicle while at the Mott Training Center should be discussed with your supervisor prior to your departure for training, or with your Program Coordinator while at the Mott Training Center.
- 18. BICYCLES: If you bring your bicycle, store it in the bicycle shed next to the Mott Training Center. Bicycles may not be brought into any building nor chained to lamp posts, trees, etc. The Mott Training Center has a limited number of bicycles available for your use. Prior to your use, you are required to complete a safety inspection and sign a waiver which is posted in the bicycle shed.
- 19. MAIL: Mail forwarded to you during your time at the Center should be addressed to you in care of:

Department of Parks and Recreation WILLIAM PENN MOTT JR. TRAINING CENTER PO Box 699, Pacific Grove, CA 93950

- 20. CELL PHONES: As a courtesy to your fellow participants and course leaders ensure that your cell phone is turned off during classes. Participants should not be receiving or making cell phone calls during class time. Limit those calls to your breaks.
- 21. FAX: The Mott Training Center's FAX number is (831) 649-2824.
- 22. TELEPHONE: Limit phone calls during classroom hours to urgent business or emergencies. Anyone wishing to contact you by telephone during working hours should call the Center at (831) 649-2954. Calls after 5:00 p.m. or during weekends should be made to (831) 372-8016, Asilomar Conference Grounds, and the caller should tell the switchboard operator you are with a California State Parks training group. Note: There are no longer pay telephones outside of the Mott Training Center. There are pay telephones located at the Asilomar Administration Building.
- 23. LAUNDRY AND DRY CLEANING: May be taken care of by you at one of several local establishments.
- 24. RECREATION: Facilities available on grounds include a heated swimming pool, pool tables, and a volleyball court. The Monterey area offers horseback riding, golf, tennis, racquetball, deep sea fishing, and many historical landmarks and scenic sights to explore.
- 25. POST-TRAINING ASSIGNMENTS: In connection with formal training are to be completed under the direction of your supervisor.
- 26. COFFEE BREAK REFRESHMENTS: Will be available throughout each session. You will be asked to contribute to the "Hospitality Fund" to defray expenses. <u>Bring your own coffee cup.</u>

PROGRAM ATTENDANCE CHECKLIST

| | you in your preparation for formal training session at the William Penn Mott Jr. Center, the following list is provided: |
|----|--|
| 1. | Read and understand the program syllabus prior to your arrival at the Mott Training Center. |
| 2. | Arrange travel through your Unit/District Office. |
| 3. | Complete the following pre-training assignments: |
| • | Review the following document on how to prepare for a powerful TED style presentation. Prepare a 15 minute talk based on the general topic "How I Drive Innovation" using the principals outlined in the document. |
| | http://storage.ted.com/tedx/manuals/tedx_speaker_guide.pdf |
| • | Prepare questions for videoconferencing providers (presenters and coordinators). Questions should pertain to technology, logistics, technique, tips and tricks of the trade. Bring them with you and be prepared to ask questions. |
| • | Download Google Cardboard onto your smartphone (if available). |
| • | Download Vidyo Mobile Application onto your iPad. Bring your iPad with you. |
| • | Identify your top technology priority for Shawn Brown to address in the 2015/2016 school year. |
| 4. | Bring the following with you to training: |
| | ☐ Program syllabus. |
| | ☐ Proper field uniform (Review DOM 2300 and Formal Training Guideline 7). |
| | ☐ Bring a reusable coffee cup, refillable water bottle, alarm clock, pens, and pencils. |
| | |

If you have any questions or need assistance, contact Training Specialist Sara M. Skinner at (831) 649-2961 or Sara.Skinner@parks.ca.gov.

POST-TRAINING ASSIGNMENT

Prior to ninety days after the completion of this program, the employee and his/her supervisor should sit down and discuss the impact and assess the effectiveness this program has had on the employee.

The post-training evaluation process is intended to provide a bridge between classroom instruction and the on-the-job application of training. The information obtained through this process will assist the training participant, supervisor, and Training Section in providing a return on the investment the Department has on training.

September 15-18, 2015

Tuesday

September 15

1500 REGISTRATION: Check-in at the Asilomar Administration All

Building

Wednesday

September 16

| 0800-0815 | Introduction to Mott Training Center | Skinner |
|-----------|---|------------------|
| 0815-0900 | Statewide Program Update | Krey/Cahill |
| 0900-1100 | Logistics / Calendar Update | Coordinators |
| 1100-1200 | Vidyo | Phillips/Salomon |
| 1200-1300 | Lunch | |
| 1300-1400 | Vidyo (continued) | Phillips/Salomon |
| 1400-1500 | Survey Results / Data Extraction | Krey |
| 1500-1630 | Videoconference Reef Aquarium Australia | Education Staff |
| 1630-1700 | PORTS TED Talks (2) | All |

Thursday

September 17 0800-0930 Next Generation Science Standards Undate

| 0000-0330 | Next deficiation objetice ofalidates opuate | Hiompson |
|-----------|---|----------|
| 0930-1100 | Shawn Brown's Technology Showcase | Brown |
| 1100-1200 | PORTS TED Talks (4) | All |
| 1200-1300 | Lunch | |
| 1300-1330 | Travel to Point Lobos State Reserve | All |
| 1330-1630 | Point Lobos PORTS Program Development | Stolfi |
| 1630-1700 | Travel to Mott Training Center | All |

Thompson

Friday

September 18

| 0800-0900 | Google Cardboard | Krey |
|-----------|--|-------------|
| 0900-1030 | Videoconference Cal Academy of Science | Cal Academy |
| 1030-1130 | PORTS TED Talks (4) | All |
| 1130-1200 | Conclusion and Evaluation | All/Staff |
| 1200 | Departure | |

| PROGRAM OUTLINE | HOURS |
|---|-------|
| PROGRAM ADMINISTRATION | 7.5 |
| Division Chief Welcome | |
| Scheduling / Calendar / Logistics | |
| Vidyo | |
| Survey Analysis | |
| Shawn Brown's Showcase | |
| INTERPRETIVE TRAINING | 8 |
| Videoconferences | |
| Next Generation Science Standards (NGSS) Update | |
| PORTS TED Talks | |
| Google Cardboard | |
| iPads in PORTS Program | |
| PROGRAM PLANNING | 4 |
| Point Lobos Program Development | |
| <u>EVALUATION</u> | 0.5 |
| TOTAL HOURS | 20 |

PURPOSE AND OBJECTIVES

<u>Purpose</u>: To provide PORTS interpreters and support staff with a basic, solid foundation for planning, developing, and conducting PORTS programs. Participants in the class will observe and discuss relevant techniques presented by experienced interpreters and trainers from the educational community.

<u>Performance Objectives</u>: By the close of the class the participant will

- 1. Incorporate a basic set of skills, knowledge, and ideas for planning and conducting PORTS presentations into daily work assignments.
- 2. Practice interpretive methods and discuss their use in PORTS programs.
- 3. Practice the use of various videoconference related technologies.

INTRODUCTION TO MOTT TRAINING CENTER

Purpose: Present information about the Mott Training Center.

<u>Performance Objectives</u>: By the close of the training session the participant will

1. Adhere to all Training Center Guidelines.

STATEWIDE PROGRAM UPDATE

<u>Purpose</u>: To provide participants with an overview to help them understand the goals and objectives of the statewide PORTS program.

Performance Objectives: By the close of the training session participants will

- 1. Identify the members of the PORTS team.
- 2. Explain the roles and responsibilities of the PORTS team members.
- 3. Describe the goals and future direction of PORTS.

LOGISTICS/CALENDAR UPDATE

<u>Purpose</u>: To provide participants with updates and changes to the current scheduling system and program logistics.

Performance Objectives: By the close of the training session participants will

- 1. Demonstrate successful use of the scheduling system.
- 2. Identify the changes to program logistics for 2015/2016 school year.
- 3. Describe how Vidyo will be implemented by the K12HSN and PORTS going forward.

SURVEY ANALYSIS

<u>Purpose</u>: To identify areas of improvement and relish positive feedback provided by 2014/2015 educator survey responses.

Performance Objectives: By the close of the training session participants will

- 1. Identify top priorities for improvement described by educators in 2014/2015 survey.
- 2. Identify what PORTS is doing successfully.
- 3. Create plan for program improvement based on survey results.

SHAWN BROWN'S SHOWCASE

Purpose: To increase participants' awareness of technology employed at PORTS sites.

Performance Objectives: By the close of the training session participants will

- 1. Identify basic technology information necessary for effective PORTS program operation.
- 2. Demonstrate effective use of videoconferencing technology.
- 3. Identify who to contact when connectivity issues arise.

NEXT GENERATION SCIENCE STANDARDS (NGSS) UPDATE

<u>Purpose</u>: Further participants understanding of NGSS and what they represent to teachers, students, and PORTS programs.

<u>Performance Objectives</u>: By close of the training session participants will

- 1. Describe how NGSS implementation will affect PORTS Programs in the 2015/2016 school year.
- 2. List ways that all PORTS programs can be used to satisfy NGSS standards.
- 3. Share how individual PORTS programs will begin addressing the NGSS standards.

POINT LOBOS PROGRAM DEVELOPMENT

<u>Purpose</u>: Collaborate with PORTS Program staff to plan and develop new PORTS Program at Point Lobos State Reserve

<u>Performance Objectives</u>: By the close of the training session participants will

- 1. Identify potential themes, goals and objectives for the Point Lobos PORTS Program.
- 2. Create a plan for logistics and delivery of live program from Whalers Cove.

GOOGLE CARDBOARD

<u>Purpose</u>: To identify virtual reality as an up and coming trend in educational technology

Performance Objectives: By the close of the training session participants will

- 1. Identify the potential benefits of utilizing virtual reality.
- 2. Brainstorm ideas how virtual reality could be incorporated into a PORTS program.

VIDEOCONFERENCE SESSIONS

<u>Purpose</u>: Participants will engage in four live videoconference programs with experienced distance learning content providers to discuss and compare content creation and delivery, technology and logistics.

Performance Objectives: By the close of the training session participants will

- 1. Identify one new method or technique to use in their own program.
- 2. Compare multiple styles of delivery.
- 3. Identify methods or techniques that do not make an effective program.

PORTS TED TALKS

<u>Purpose</u>: To highlight ways each PORTS Program has embraced and enhanced their programs by using innovative techniques and tools.

<u>Performance Objectives</u>: By the close of the training session participants will:

- 1. Know what every PORTS site is doing with regards to innovative technique and tool development.
- 2. Identify one way to incorporate one of the techniques or tools into their own program.

Training Center, 837 Asilomar Blvd., Pacific Grove, CA 93950

